



# Feature Comparison

## Which Annual Plan Is Right for Your Business?

### TEAMVIEWER ANNUAL PLANS

Feature	Number of users and concurrent sessions				
	1 user, 1 session <small>One user can initiate connection, one session at a time</small>	1 user, 1 session <small>One licensed user can initiate connection, one session at a time</small>	Multiple users, 1 session <small>Multiple licensed users can initiate connection, one session at a time</small>	Multiple users, up to 3 sessions <small>Multiple licensed users can initiate connection, up to three sessions at a time</small>	Named User Licensing <small>Every licensed user can initiate a connection, unlimited concurrent sessions</small>
	FREE	Business	Premium	Corporate	Tensor™
Access & Control Computers Remotely	X	X	X	X	X
File Sharing	X	X	X	X	X
Secure Unattended Access	X	X	X	X	X
Ability to connect to Server Operating System		X	X	X	X
Ability To Switch Sides with Other User		X	X	X	X
Complete Dashboard Information		X	X	X	X
Cross-Device Access to Desktops		X	X	X	X
Custom Branding		X	X	X	X
Device Management & App Customization		X	X	X	X
Disable Remote Input		X	X	X	X
Printing for Mac & Windows on any remote or local printer		X	X	X	X
Show Black Screen During Service Call		X	X	X	X
Uninterrupted Connections		X	X	X	X
Unlimited Contacts		X	X	X	X
Unlimited internet enabled Endpoints		X	X	X	X
Quicksteps (new name automation)			X	X	X
User & Device Management Console			X	X	X
User Access Reporting			X	X	X
Multiple Concurrent Connections			X	X	X
Device Access Reporting				X	X
Mass Deployment				X	X
Pre-Built Software Integrations				X	X
Single Sign-On (SAML 2.0)					X
Event Logs: Management Console & Remote Connections					X
Conditional Access					X

### Available Add-ons

Add-on	FREE	Business	Premium	Corporate	Tensor™
Support for mobile devices	n/a	Available	Available	Available	Included
Servicecamp (the TeamViewer service desk)	n/a	Available	Available	Available	Available
TeamViewer Pilot (augmented reality)	n/a	Available	Available	Available	Available
Additional Channel (for an additional concurrent connection)	n/a	n/a	Available	Available	Included

## Your Success Is Our Success!

No matter what your business requirements are, if you want to ensure the highest level of service to your employees and customers, the choice is clear: TeamViewer remote connectivity solutions. Are you ready to propel your business forward?

## Our Integrations & Partnerships



# TeamViewer Annual Plans Propel Your Business Forward





## TeamViewer Annual Plans to Grow Your Business

With 1.8Bn devices and over 40 million active sessions on any given day, TeamViewer is the world's leading remote connectivity platform, offering an array of solutions designed for the corporate environment. Successful companies around the world are purchasing TeamViewer to streamline operations and stay ahead of their competitors.

## Solutions to Increase Efficiency

TeamViewer gives you the ability to access devices remotely instead of in-person, which means customer service, service desk technicians, and IT functions can operate more efficiently than ever before – saving time, money, and resources.

Instead of walking or driving to a device for maintenance, administrators can log in remotely from wherever they are. Using TeamViewer streamlines tech support, improving operational efficiencies and first-call resolution rates: technicians can remotely access end-user computers and guide the users to solve the issue, or simply use remote control to fix the problem themselves.

Companies around the world also leverage TeamViewer to enable remote work. Whether employees are traveling or telecommuting, they can use TeamViewer as a cost-effective alternative to VPN to access resources on corporate servers and their own office desktop – without worrying about unsecure public Wi-Fi or slow VPN networks.



## Already a Subscriber? See what else TeamViewer can do for you!

BUSINESS CHALLENGE	TEAMVIEWER SOLUTION
Collaborate better	Blizz for online meetings
Manage Internet of Things devices	Smart and secure TeamViewer IoT
Facilitate repairs on specialized equipment	Augmented reality with TeamViewer Pilot
Protect endpoints from unauthorized access	TeamViewer Endpoint Protection
Monitor devices proactively	TeamViewer Monitoring & Asset Management
Prevent data loss	Secure cloud data storage with TeamViewer Backup
Avoid website downtime	Monitis cloud-based monitoring

## Exclusive Subscriber Features

Here are some of the features available to all Annual Plan Subscribers (Business level and up):

- Uninterrupted connections (no timeouts) to provide optimal experience.
- Custom branding options, so your clients see your brand and corporate website every time you connect with them.
- Ability to connect to your servers, which means your IT system admin can manage your infrastructure remotely and avoid costly downtime.
- Printing from Mac and Windows on any printer (local and remote).
- Black screen option during remote service call so technician can keep service steps private.
- No third-party ads within the TeamViewer client.

**Premium** users benefit from features like User Management and User Connection Reporting, which allow administrators to manage user privileges and monitor activities.

**Corporate** subscribers can also utilize Mass Deployment to deploy TeamViewer simultaneously on hundreds of devices at once; also, they can hold up to three remote sessions at the same time (with ability to purchase more if needed.)

**TeamViewer Tensor™**, our enterprise solution, integrates with Single Sign-On based on SAML 2.0 for centralized password management, adding another layer of security with all your corporate policies automatically inherited. With comprehensive auditing and enterprise reporting, large corporations can meet strict security and compliance requirements.

